

Section C

Interest in City Government Forward Movement

If Michael Ortega were to return to a TRRG meeting in six months (and we certainly will be inviting him to do so), what questions would you most want him to be able to answer?

(Underlined questions were submitted by several people.)

General Questions

1. What has been your greatest challenge as City Manager?
2. What have become your priorities? How much progress have you been able to make on them thus far?
3. What criteria do you use to evaluate your success in reaching your goals?
4. How do you think city employees would assess your first six months?
5. How does the City find and retain the best quality employees?
6. What means do you have for holding employees accountable for their job performance?
7. What changes do you think need to be made within COT so that it is more efficient and productive in meeting the needs of Tucson's residents?
8. What is your vision of where Tucson should be in 5 years; how will we get there?

Personal Questions

1. Are you glad you took this job?
2. What do you think of the City of Tucson?

TRRG-based Questions

1. How can TRRG help your administration meet our mutual goals?
2. What have you done to modify City policies and the work culture so that staff is more respectful and responsive to residents? Please give specific examples.
3. Transparency and accountability are two TRRG Essentials which we found lacking in the past. What progress have you made to establish a culture which increases both?
4. In June 2015, we identified the following administrative units as Needing Improvement: Planning and Development Services (land use and code enforcement), Transportation, Real Estate, and Tucson Convention Center. What evidence can you share with us that we should be rethinking our past opinions?
5. What is the best way for citizens to communicate with the City Manager's Office?

Specific Managerial Questions

Improving Environment/Quality of Life

1. What ideas do you have to clean up "Trashy" Tucson?
2. How can Code Enforcement be improved?
3. What progress has the City made working with UA to reduce off-campus student behavior problems for neighborhoods?
4. What evidence is there that City staff (especially PDSD) has improved its relationship with residents and neighborhoods?

Transportation/Streets

1. What can be done to enlarge the scope of Tucson's transportation planning to incorporate consideration of impacts on neighborhoods more than a quarter mile from a specific route?
2. How can street repair be done more efficiently? Currently crews fill reported potholes but need to return to get others just a block away on a second trip.
3. How have you directed staff working on the Broadway Corridor project to respond to the intent of CTF and M/C motions—implied and/or stated in meetings?
4. How have you guided transit services to establish frequency networks, re Jarrett Walker's presentation/report?

Administration

1. How can the utilization of citizen volunteers for meaningful work be facilitated?
2. What role do you see for OIP in your administration? Is it the planning integrative tool as would appear to be necessary to implement PlanTucson?
3. Who is responsible for meaningful, long-range planning in COT?
4. What progress has been made to get staff out of silos to do interdepartmental thinking?
5. Has there been improvement in resolving city vs. county conflicts?
6. What effort has there been to get citizens more informed about City government?
7. What steps have you taken to make the bidding process for outside consultants more competitive and evaluative? Kaneen and HDR firms appear to be automatic hires for COT projects without gathering any feedback from the public who are familiar with their work.

A final note: This list reflects the in-depth, eclectic interests which TRRG members bring to the table. The questions undoubtedly give direction to productive problem solving efforts between residents and city government for years to come. TRRG welcomes the opportunity to *begin* that dialogue now.