

Code Enforcement Update, presented by Kris Yarter, 8/2/2018 Board Meeting

It is important for Neighborhood Associations to help keep Code Enforcement informed. They would like to put together a formal program that will use a TPD patrol car with a Community Service Officer (TPD CSO), Code Enforcement Inspector and Neighborhood Association leader to drive around the neighborhood and point out issues (vacant homes, absentee landlords, hoarders, wildcat dumping, etc.) and successes. Ward Offices will help too!

-CSOs have become a valuable asset for CE. They receive approximately 30-40 calls a month about weeds, and JMV's (junk motor vehicles). Having CSO help allows CE to focus on the tougher cases.

-Still working with Building Dept. on how to interpret sign code. They are revising what is considered a Notice of Violation (NOV) with the new sign code's verbiage.

-Environmental Services Brush & Bulky and/or Arizona Department Of Correction crews are still helping out with CE Court Abatements.

--CE prepares for summer heat problems and has been mediating between tenant and landlord. Cooling issues need to be addressed within 24-48 hrs. Also, involved with after hours responses like the situation with the adult care facility when lack of cooling was a life safety issue.

-CE is reviewing emergency procedures for cooling, heating, bees and bed bugs.

-Staffing update:

-Laurie Pumphrey, Management Assistant

-Valuable additions and assets to CE are Kari Price, Office Manager and Pat Camacho, Customer Service Representative.

-Rick Saldate is moving to PDSD on 8/20 and his CE Supervisor position will not be refilled.

-ES now houses GPC (Graffiti Protective Coatings) Graffiti Abatement and Customer Services will handle graffiti calls. They get 10-20 calls/day. Inspector Chris Munoz will work with them.

-Still not enough Customer Service Operators to handle Water, ES, CE, and now graffiti abatement. 60 operators ideal and hiring/training is ongoing

Good news-Code Enforcement, ES Brush & Bulky, DOC crews, Graffiti abatement and CoT Streets will team up to become more proactive and help clean up neighborhood right-of-ways and graffiti, fix street potholes, repaint curbs, bring out the street sweepers, etc. for a week after the Brush & Bulky scheduled pick up. Hopefully, every neighborhood is going to get help every 6 months!